



4/05/2011

Gary,

I wanted to write an official thankyou for all the work you have put in over the last eight months coming all the way to Tamworth to train us, and also to give you a bit more feed back than what I could at the end of our course.

The big thing that I took from the course that I think had more affect on me than anything else through this process was you. I understood the content (mostly), and there has been a great deal of information that I have taken from the course, but it wasn't the course that has made me go out and strive to be a better manager, it wasn't the content that has changed my way of thinking and given me the confidence to be more aggressive and take control of my career. It was you.

Every time I left a lesson that you had conducted I was overwhelmed with a renewed sense of drive and strength, I felt empowered with the knowledge that I could be more successful, and be a better boss. The way you have presented yourself in teaching the class, you're obvious great knowledge of everything had a profound affect on me not just as a manager but as a person. The confidence that you have in yourself and your knowledge has rubbed off on me and I am now hungrier than I have ever been for more knowledge, and more skills.

I can only say thankyou for the experience even though it may be an everyday job for you it has given me a new direction and I am truly grateful for that.

Hopefully our paths will cross again when I can go ahead with the diploma.

Kind Regards  
Lucas Preston  
Manager Spare Parts  
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Kensell Sales Pty Ltd  
As trustee for Kensell Holden Unit Trust

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